

COMMANDER® DOWNLOAD AND UPDATES

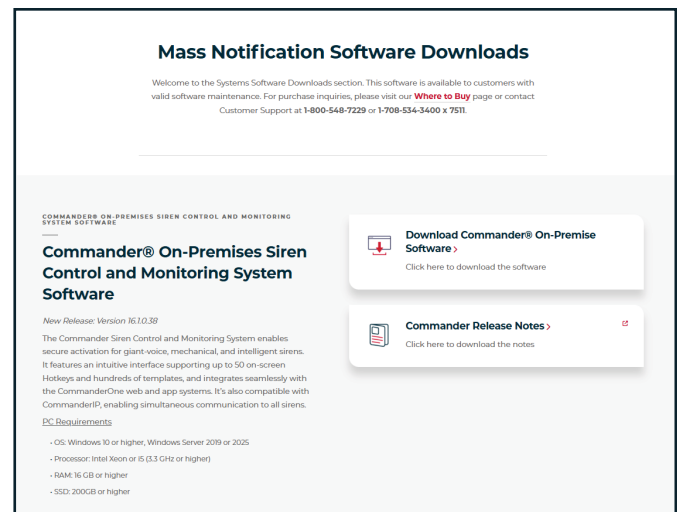
TRANSITION TO ONLINE SOFTWARE DELIVERY AND NEW PRODUCT ICONS

Transition to Online Software Delivery for Commander® On-Premise Software

As part of our modernization efforts, we are phasing out the physical shipment of software media, starting with the Commander® On-Premise software family, consisting of **Commander, Commander Client, and CommanderIP**. This software is available to download on the Federal Signal website.

This transition offers several benefits:

- **Faster access** to software releases and updates
- **Reduced environmental impact** from packaging and shipping
- **Greater convenience** with 24/7 availability from anywhere
- **Enhanced Security**, with all Commander products requiring a valid license key with up-to-date maintenance to receive updates. The new installer will check for valid maintenance before allowing the software update to be installed
- If you already have a valid license and maintenance contract, **no action is required**
- **CommanderOne® customers will continue to receive all Commander, Commander Client and CommanderIP updates as part of their CommanderOne subscription**



If your maintenance has lapsed, we encourage you to **renew as soon as possible** to receive the latest update. Software updates will be linked on the Commander product page at <https://www.fedsig.com/warning-mass-notification-systems/tech-support/software-downloads/>.

Introducing a Unified Look: New Product Icons

In addition, over the next few quarters, we will begin **rolling out refreshed icons across our product suite**. These new icons are designed with a **consistent visual theme and modern styling**, creating a more cohesive and recognizable identity for our products and making each icon easily distinguishable.

These icons borrow the shape of the Federal Signal logo to tie all products together and are designed to give easy intuitive clues as to the functionality of each application.



COMMANDER



USB FLASHER



DV WIZARD

We appreciate your continued partnership and look forward to bringing you an even more streamlined and integrated software experience. If you have any questions or need assistance with the transition, please don't hesitate to reach out to our team.