



**FEDERAL SIGNAL**  
Safety and Security Systems

# IP Phone for Intelligent Systems

Model: I-IPTEL1



---

## ***Description, Installation, and Configuration Manual***

25500823

Rev. A1 0123

Printed in U.S.A.

© Copyright 2022-2023 Federal Signal Corporation

# Limited Warranty

This product is subject to and covered by a limited warranty, a copy of which can be found at [www.fedsig.com/SSG-Warranty](http://www.fedsig.com/SSG-Warranty). A copy of this limited warranty can also be obtained by written request to Federal Signal Corporation, 2645 Federal Signal Drive, University Park, IL 60484, email to [info@fedsig.com](mailto:info@fedsig.com) or call +1 708-534-3400.

This limited warranty is in lieu of all other warranties, express or implied, contractual or statutory, including, but not limited to the warranty of merchantability, warranty of fitness for a particular purpose and any warranty against failure of its essential purpose.



**FEDERAL SIGNAL**  
Safety and Security Systems

2645 Federal Signal Drive  
University Park, Illinois 60484

[www.fedsig.com](http://www.fedsig.com)

Customer Support 800-548-7229 • +1 708 534-3400

Technical Support 800-524-3021 • +1 708 534-3400

All product names or trademarks are properties of their respective owners.

---

## Contents

<b>Safety Messages</b> .....	<b>4</b>
<b>General Description</b> .....	<b>4</b>
Features.....	5
Applications.....	6
Overview .....	7
<b>Unpacking the Device</b> .....	<b>8</b>
<b>Specifications</b> .....	<b>8</b>
<b>Introduction of the Keypad</b> .....	<b>9</b>
<b>Connecting the IP Phone</b> .....	<b>14</b>
<b>Configuring the Network Interface</b> .....	<b>15</b>
Configuring Static Settings.....	18
Configuring DHCP Settings .....	19
Configuring PPPoE Settings .....	19
Configuring SIP Settings.....	20
<b>Basic Setting</b> .....	<b>20</b>
Language setting .....	20
Making a call .....	21
Accepting a call.....	21
Placing a call on hold .....	21
Three-party conference.....	21
Call transfer.....	22
Call forward.....	22
Call mute.....	22
Call list .....	22
Phonebook.....	23
Programmable keys .....	23
Redial.....	23
Do not disturb.....	23
Voice mail.....	23
Bluetooth.....	24
Wi-Fi.....	24
<b>Getting Service</b> .....	<b>24</b>

## Figures

<b>Keypad of IP Phone</b> .....	<b>9</b>
<b>Connecting to the Device</b> .....	<b>14</b>
<b>Typical IP Phone Setup</b> .....	<b>15</b>

### Safety Messages

#### **▲ WARNING**

***It is important to follow all instructions shipped with this product. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.***

After installation, test the system to confirm that it is operating properly. Test the system regularly to confirm that it will be operational in an emergency. For a complete list of safety messages, see the IP Phone for Intelligent Systems User Manual (part number 25500824). See [fedsig.com](http://fedsig.com) for online manuals.

### General Description

The IP phone can multicast live PA directly to a multicast group of speakers and then multicast DTMF control commands to activate pre-recorded voice messages or siren tones stored within the speakers. Include the IP phone on an existing SIP phone system or LAN, or deploy the phones and speakers on a separate LAN/VLAN dedicated for emergency or frequent VoIP use. The IP phone supports RTP multicast and DTMF activation of pre-recorded siren tones/pre-recorded voice messages on the Federal Signal IP series of devices.

It is easy to configure the phone with preset buttons to provide one-touch dialing and pre-configured speaker activations. When used with the Federal Signal line of IP-based speakers, you can configure a low-cost alerting system for industrial and campus environments. An IP phone can call individual speakers for live Public Addresses and then use a DTMF keypad to activate pre-recorded voice or siren tones.

The phone can multicast live PA directly to a multicast group of speakers and then multicast DTMF control commands to speakers to activate pre-recorded voice messages or siren tones to an unlimited number of speakers simultaneously. This allows the creation of zones for wide areas or specific notification groups. You can use multiple phones to create multi-location control and activation points. The phones can

also be configured to allow direct SIP calls between phones and speakers without a SIP server.

Power the phone via PoE or from an (included) external power supply. The IP phone has three color displays for ease of use. You can configure each button for name and color. The phone has high-definition audio on the handset and speaker phone. The phone is configurable for 19 different languages.

The Federal Signal line of Informer IP Speakers includes an internal SD card and amplifier to deliver tone warnings and intelligible voice messages from locally stored memory, enabling autonomous operation from contact closures and single button controls from the I-IPTEL1 phones. The Informer IP Speaker also has remote volume control for optimizing sound levels across your alerting area. The remote volume control also includes an ambient-noise-monitoring capability to adjust volume automatically depending on external noise levels.

Informer IP Speaker allows connecting up to four external switches to activate predefined alert events. You can program and configure the Informer IP Speaker as a standalone device to only use the inputs for activation. This may be useful if the location has no network connectivity but where voice and tone alerts from locally activated inputs are required. The Informer IP Speaker can be networked later for additional functionality.

### **Features**

The I-IPTEL1 has the following features.

- Over 60 programmable buttons
- Phone-to-phone and phone-speaker dialing without a SIP Server
- Phone-to-speaker for live PA
- Direct SIP calling and multicast paging
- Ability to activate pre-recorded voice messages or siren tones

## **General Description**

---

- Fully functional with Informer15 and Informer100 Speakers
- Static IP or DHCP
- Supports LLDP, CDP, DHCP VLAN, VLAN Custom Options, QoS, WAN VLAN, and 8021x
- Configurable from Web User Interface
- Multicast DTMF to control Federal Signal's IP products
- Desktop stand
- Ability to synchronize with Network Time Protocol (NTP) clock

## **Applications**

The I-IPTEL1 has the following applications.

- Indoor and outdoor speaker locations
- Muster or call stations
- Campuses or school alerting
- Use with video security systems
- Plant wide live-PA announcements
- Loud industrial facilities
- Weather alerting
- Food processing locations
- Plant wide alerting system

**Table 1 Ordering Information**

<b>Model</b>	<b>Description</b>
I-IPTEL1	IP Phone with 60 programmable buttons
I-IP15	15 W PoE+ indoor/outdoor speaker
I-IP100	100 W indoor/outdoor speaker
I-IP10*	1/2 W desktop speaker
I-IPW*	1/2 W wall mount speaker
I-IP2*	Two-channel 1/2 W audio outputs module
I-IPSIU*	I/O module with 16 contact inputs, 8 contact outputs, 1/2 W audio output

\*Requires Series C Model.

See [www.fedsig.com](http://www.fedsig.com) for additional product information.

## **Overview**

Use the IP Phone with the Federal Signal line of IP-based speakers. The Federal Signal Informer series IP products incorporate industry-standard Web, SIP phone, IP Multicast, and Modbus® PLC interfaces to simplify integration with existing systems. Each Informer device has its own Installation Manual.

The IP Phone can be used with the Federal Signal model UVRI-B Alarm Control and Fire Alarm interface and the following list of Federal Signal Informer series IP products:

- Informer-IP Desk Mount (I-IP-IO)
- Informer-IP Wall Mount (I-IPW)
- Informer15 Speaker (I-IP15)
- Informer100 Speaker (I-IP100AC and I-IP100DC)
- Informer-PA for Public Address Interface (I-IP2)
- Informer Sensor Interface Unit (I-IPSIU)

## Unpacking the Device

---

### Unpacking the Device

Ensure that the parts listed are included in the package. If you are missing any parts, contact Customer Support.

The following is a list of the contents:

- IP Phone
- Handset
- Handset Cord
- Ethernet Cable
- Stand
- Power Adapter

### Specifications

**Table 2 Specifications**

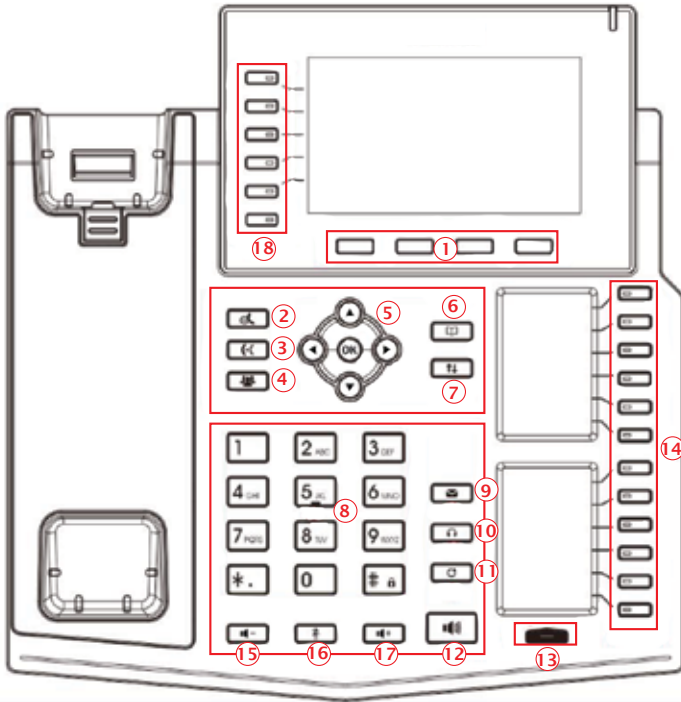
Physical LAN Port:	Physical: 10/100/1000 Mbps Ethernet, dual bridged port for PC bypass
IP Configuration	Static IP / DHCP
Power Consumption (PoE)	10.46 W maximum
Power Consumption (AC Adapter)	9.13 W maximum
DC Power Input	5 V / 2 A max
Operating temperature range	32°F to 113°F (0°C to 45°C)
Working Humidity	Up to 95%, non-condensing
Installation	Desktop Stand
	Handset/Hands-free-/Headset mode
Device Dimensions	Desktop Stand (Angles 1): 9.4 x 7.8 x 7.3 inches (239 x 199.3 x 185.8 mm) Desktop Stand (Angles 2): 9.4 x 7.4 x 7.7 inches (239 x 188.5 x 195.6 mm)



## Introduction of the Keypad









The following figure illustrates the front view and the keypad of the IP Phone, and the table describes the keys.

**Figure 1 Keypad of IP Phone**









## Introduction of the Keypad

**Table 3 Keypad Description**
















No.	Interface	Description
1	Soft-menu Buttons	These four buttons provide different functions corresponding to the soft menu displayed on the screen.
2	Hold Key 	Press the Hold key during the call to hold the call, and press it again to cancel the hold.
3	Transfer Key 	Press the Transfer button to transfer the current call to other numbers.
4	Conference 	Press the Conference button to initiate a three-party conference.
5	Navigate/ OK Keys 	Press the up/down navigation key to change the line or move the cursor in the screen list. On some settings and text editing pages, you can press the left/right navigation key to change options or move the cursor in the screen list to the left/right. OK key: the default is equivalent to soft button confirmation; you can customize.
6	Contact Key 	Press the Contact key to enter the phone book interface and select the person to call.
7	Call Log Key 	Press the Call Log key to see the incoming/outgoing calls.
8	Standard Telephone Keys	The 12 standard telephone keys provide the same function as standard telephones; some keys also provide a special function by long pressing the key. (To long press, press and hold the button for more than 2 seconds.) Long press the lock key to lock the keypad. Enter the PIN to unlock the keypad.
9	Voice Mail 	Press the Voice Mail key to enter the interface of SMS and the voice mail list.
10	Headset Key 	Press the Headset key to open the headset channel.

## Introduction of the Keypad















No.	Interface	Description
11	Redial 	Press the Redial key to redial the last number dialed.
12	Hands-free Key 	Press the Hands-free key to open the audio channel of the speakerphone.
13	Next Page Key 	Scrolls through multiple screens.
14	DSS KEY	Short press a DSS key to select a function. Long press a DSS key to display the settings interface. (To long press, press and hold the button for more than 2 seconds.)
15	Volume Down Key 	In the standby state (on-hook), press this button to reduce the ring volume, and when on a call, this button lowers the volume on the call.
16	Mute Key 	During a call, press this key to mute the microphone.
17	Volume Up Key 	In the standby state (on-hook), press this button to increase the ring volume and, when on a call, this button increases the volume on the call.
18	Side Key	Long press the side keys to enter the settings interface to set the required functions.

## Introduction of the Keypad

Table 4 Status Prompt and Notification Icons

Screen Icon	Description
	Call out
	Call in
	Call Hold
	Network Disconnected
	Open VLAN
	Open VPN
	Keypad Locked
	Call forward calls
	Outgoing calls
	Incoming calls
	Missed calls
	SMS
	New voice message waiting
	Do Not Disturb inactivated on phone
	Call forward activated

## Introduction of the Keypad

Screen Icon	Description
	Auto-answering activated
	Hands-free (HF) Mode
	Headphone (HP) Mode
	Handset (HS) Mode
	Mute Microphone
	The Voice quality of calling
	The Voice encryption of calling
	Speech High Definition
	Record
	SIP Hotspot
	Bluetooth
	Wi-Fi
	USB Insert
	USB overload

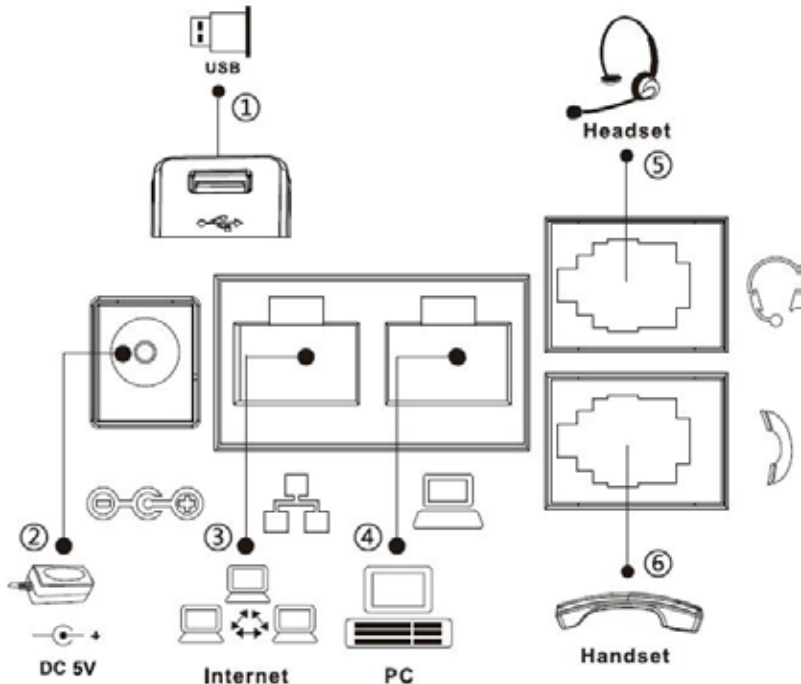
## Connecting the IP Phone

### Connecting the IP Phone

The phone can obtain PoE power from the Network Port (Internet connection) or from the supplied 5 Vdc power supply (Power Port). See Figure 3.

Connect the power adapter, network, PC, headset, and handset to the appropriate ports as shown in the picture below.

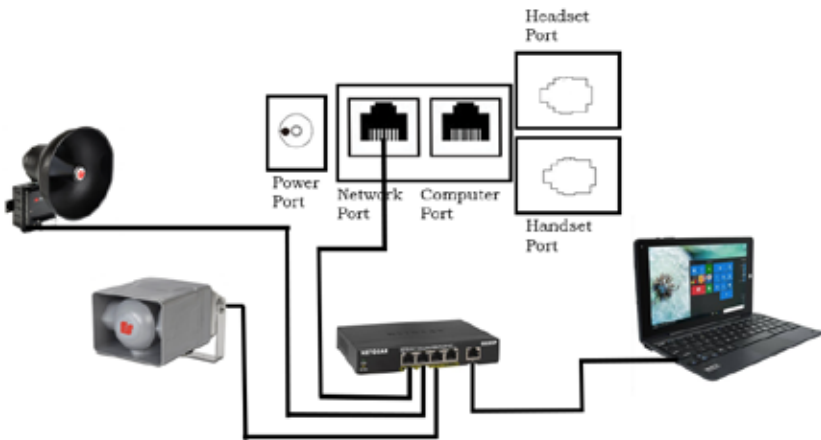
**Figure 2 Connecting to the Device**



**Table 5 Hardware Interface Description**

No.	Interface	Description
1	USB Port	USB device connection
2	Power Port	Power adapter connection
3	Network Port	LAN or Internet connection
4	PC Port	Network port for computer connection
5	Headset Port	Headset connection
6	Handset Port	Handset connection

Figure 3 Typical IP Phone Setup



### Configuring the Network Interface

#### **NOTICE**

**NETWORK INSTALLATION PRECAUTIONS:** Review network settings with your Network Administrator before connecting to an existing network.

To view the IP Address of the phone, press the down arrow navigation key below the OK button on the phone. The Network screen appears.

To configure the network interface through the web browser:

1. Before installing the IP Phone on an IP network, connect your PC to the IP Phone via the PC port using the Ethernet cable provided. Turn on your PC.
2. Change your Local Area Connection (Ethernet) adapter address to 10.10.10.“your number” As shown below:

IP Address: 10.10.10.1

Subnet Mask: 255.255.0.0

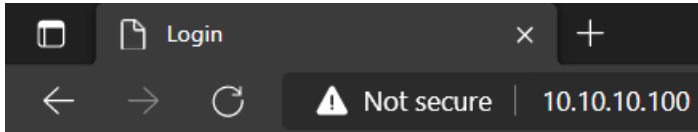
Default Gateway: 10.10.10.1

## Configuring the Network Interface

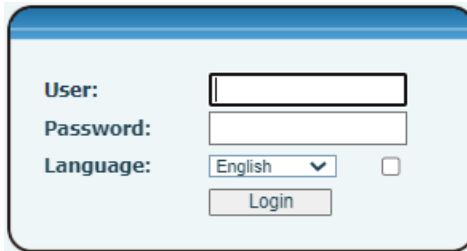
---

When connecting directly to the phone, your computer's IP Address and Default Gateway must match. Changing your IP Address, Subnet Mask, and Gateway allows you to access the IP Phone at its default IP address (10.10.10.100).

3. Enter the default 10.10.10.100 IP address or the preconfigured static address for the IP Phone into your web browser to view the web page of the device.



4. The login window appears.

A screenshot of a login window. The window has a light blue header and a white body. It contains three labels: 'User:', 'Password:', and 'Language:'. Each label is followed by an input field. The 'Language:' field is a dropdown menu showing 'English' and a small square checkbox. Below the input fields is a 'Login' button.

5. Enter the Username:

admin

6. Enter the Password:

fedsig

**NOTE:** The password is case sensitive.

7. Click Login.



## Configuring the Network Interface

The System > Information screen appears.

The screenshot shows a web interface with a blue sidebar on the left and a main content area on the right. The sidebar has a 'System' menu item selected, with sub-items: Network, User, Phone settings, Phonebook, Call logs, Function key, Application, Security, and Device Log. The main content area has a top navigation bar with tabs: Information, Account, Configurations, Upgrade, Auto Provision, Test, and Refresh. The 'Information' tab is active, displaying system details in a table format.

System Information		
Model		IP Phone
Hardware		V1.0
Software		2.4.14
Uptime		04 : 01 : 59
HTTP(s)	80(s): 69.2(12800)	443(s): 56.8(9728)
System time	2021-12-08 15:13 (W9860A)	
Network		
WAN		
Network mode		Static IP
MAC		00:0b:34:9f:02:0b
IPV4		
IP		10.10.10.100
Subnet mask		255.255.0.0
Default gateway		10.10.10.1
VQ status		
Start time		Start time:
Local user		Remote user:
Local IP		Remote IP:
Local Port		Remote port:
Local codec		Remote codec:
RTT		RTT: Buffer: 1ms
Receive code		NetworkInterface: 0x00000000
MOI CQ		MOI CQ:
RoundTripDelay		RTT(SystemDelay):
SystemConnectDelay		RTT(BufferTime):
SIP Accounts		
Line 1	N/A	Online
Line 2	N/A	Offline
Line 3	N/A	Offline

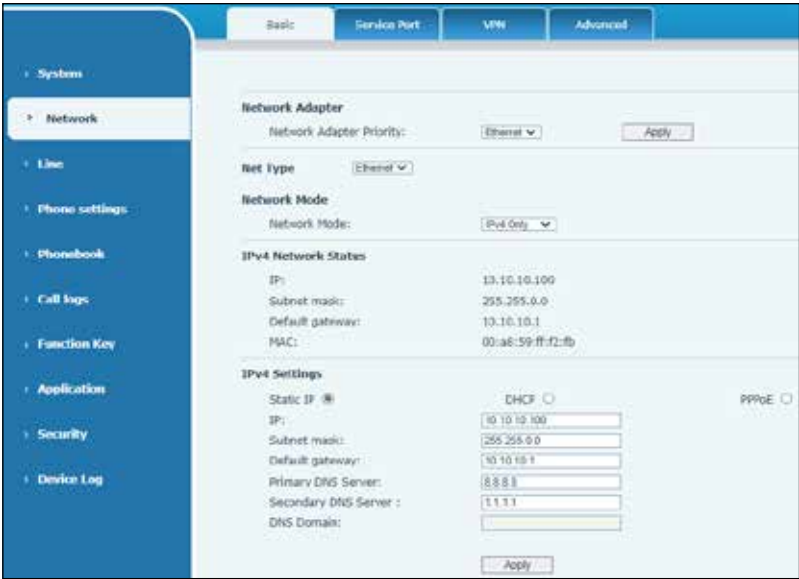
# Configuring the Network Interface

## Configuring Static Settings

To configure a static IP address for the phone, select the Network menu option on the left side menu, then select the Basic tab on the top menu (Network > Basic). Under IPv4 Settings, click the Static IP option button. Populate the settings for your network and click apply.

### NOTICE

**NETWORK CAUTIONS: Coordinate with your Network Administrator before assigning addresses and connecting to an existing network.**



### Configuring DHCP Settings

If you are connecting the phone on a network with a DHCP server and want to dynamically allocate an IP address to the phone, select the Network menu option on the left side menu, then select the Basic tab on the top menu (Network > Basic). Under IPv4 Settings, click the DHCP option button. Enter the configuration settings and click Apply.

**IPv4 Settings**  
Static IP  DHCP  PPPoE   
Enable Vendor Identifier: Disabled ▾  
Vendor Identifier: VoIP IP Phone  
DNS Server Configured by: DHCP ▾  
Primary DNS Server: 8.8.8.8  
Secondary DNS Server : 1.1.1.1  
DNS Domain:  
  
Apply

### Configuring PPPoE Settings

To configure for PPPoE setting, on the Network > Basic dialog box under IPv4 Settings, click the PPPoE option button, enter the configuration settings and click Apply.

**IPv4 Settings**  
Static IP  DHCP  PPPoE   
PPPoE Username: admin  
PPPoE Password: \*\*\*\*\*  
Primary DNS Server: 8.8.8.8  
Secondary DNS Server : 1.1.1.1  
DNS Domain:  
  
Apply

## Basic Setting

### Configuring SIP Settings

To configure for SIP setting, select Line > SIP.

The screenshot shows a web-based configuration interface for SIP settings. The left sidebar contains a navigation menu with options: System, Network, Line (selected), Phone settings, Playback, Call logs, Function Key, Application, Security, and Service log. The main content area is titled 'SIP' and includes tabs for SIP, SIP Hotspot, DDI Plan, Active Plan, Basic Settings, and VOICEMAIL. The 'Line' dropdown is set to 'SIP'. The 'Register Settings' section includes: Line Status (active), Username, Display name, Realm, Activate checkbox, Authentication user, Authentication password, and Server Name. The 'SIP Server 1' section includes: Server Address, Server Port (5060), Transport Protocol (UDP), Registration Expiration (3600 seconds), Proxy Server Address, Proxy Server Port (5060), Proxy User, and Proxy Password. The 'SIP Server 2' section includes: Server Address, Server Port (5060), Transport Protocol (UDP), Registration Expiration (3600 seconds), Backup Proxy Server Address, and Backup Proxy Server Port (5060). Below these are sections for Basic Settings, Codec Settings, Video Codec, Advanced Settings, and SIP Global Settings, each with a right-pointing arrow. An 'Apply' button is at the bottom right.

Enter the settings to connect to your local SIP server or (determine what to fill in when not using a SIP server).

Type in the following fields.

Username, Display name, Realm, Activate, Authentication User, Authentication Password, Server Name, Server Port, Transport Protocol, Registration Expiration.



### Basic Setting

The following section describes the basic functions of the phone.



#### Language setting

1. Press the Menu key > Basic > Language.
2. Select the desired language and press the OK soft key.



### Making a call

1. Pre-dialing: enter the phone number and pick up the handset.
2. Direct dialing: lift the handset and enter the phone number.
3. Handsfree: enter the phone number and press  or vice versa.
4. Headset: enter the phone number and press  or vice versa.
5. Designated line: press the line key, enter the phone number, and press the dial key.

### Accepting a call



1. With the handset: pick up the handset.
2. With a headset: press .
3. With the handsfree: press .

### Placing a call on hold

1. Press  key or Hold soft key, and the caller is put on hold.
2. To retrieve the call press  key or the Resume soft key.

**NOTE:** With more than one active call, select the desired call with the navigator keys and use the corresponding soft key to hold or resume.

### Three-party conference



1. Once in line with the first caller, press  key or Conf soft key; the first caller is put on hold.
2. Call the second number.
3. After the second call is established, press  key or Conf soft key to set up the conference.

## **Basic Setting**



---

### **Call transfer**

To Attend Transfer your call:

1. Press  key or Xfer soft key during the active conversation, and the call is put on hold.
2. Dial the second telephone number. When the call is answered, press  key or Xfer soft key to complete the operation.



To Blind Transfer your call:

1. Press  key or Xfer soft key during the active conversation, and the call will be on hold.
2. Enter the second telephone number and press  key or Xfer soft key.



### **Call forward**

1. Press Menu > Features > Call Forward.
2. Select the line, and the type of forward, enter the destination number and status and press OK.

### **Call mute**



1. Press  to Mute the microphone during the call.
2. Press  again to un-mute the conversation.

### **Call list**

1. Press the up navigation key or Menu > CallLog > Local Call Logs.
2. Scroll through the list using the navigation keys.
3. To dial an entry, press the Dial soft key or pickup handset or press  or .

### Phonebook

To access your phonebook:

1. Press Contact soft key or Menu > PhoneBook > Local Contacts.
2. Select All Contacts or other group.
3. To dial an entry, press the Dial soft key or pickup handset or press  or .


To add a new entry:

1. Press Contact soft key, press All Contacts or other group, and press Add.
2. Enter the name and number and press the OK soft key.

### Programmable keys

1. You can configure shortcuts for the programmable keys.
2. Press Menu > Basic > Keyboard, select among the configurable items, and select your desired type and value, press the OK key.


### Redial

Press  key to redial the last number dialed.

### Do not disturb

1. Press the DND soft key to enable the device do not disturb mode.
2. Or press Menu > Features > DND, select the Mode and Type, and press the OK soft key.

### Voice mail

1. Press  or Menu > Message > Voice Message; the number of messages will be indicated if provided by your server or pbx.
2. Select the line and press Play to call.

## **Getting Service**

---

### **Bluetooth**

1. Press Menu > Basic > Bluetooth®.
2. Press the OK soft key to enter the Bluetooth open interface.
3. After opening, press the Scan soft key to display the list of Bluetooth scanned. Select any device and press connect.

### **Wi-Fi**

1. Plug the Wi-Fi Dongle. Press Menu > Basic > WLAN.
2. Press the OK soft key to enter the WLAN open interface.
3. After opening, press the Scan soft key to display the list of Wi-Fi scanned.
4. Press the Enter soft key to enter the available Network, select the wireless network, press the Connect soft key and enter the password to connect.

For additional application and configuration information, see the IP Phone for Intelligent Systems User Manual (part number 25500824) located online at [fedsig.com](http://fedsig.com).

## **Getting Service**

If you are experiencing any difficulties, contact Federal Signal Customer Support at 800-548-7229 or 708-534-3400 extension 7511 or Technical Support at 800-524-3021 or 708-534-3400 extension 7329 or e-mail at [techsupport@fedsig.com](mailto:techsupport@fedsig.com). For instruction manuals and information on related products, visit <http://www.fedsig.com>.